

Makbule TEMEL

she/her

30.12.1994

Trainer and Workshop Facilitator with strong experience in non-formal education, youth work, inclusion, gender equality, intercultural communication, conflict transformation, mentoring, and EU project coordination. Expertise in diversity, intersectionality, volunteer motivation, leadership, and talent management.

Experienced in facilitating trainings, developing educational modules, coordinating projects, and working in international and multicultural NGO settings, with a strong commitment to diversity and inclusion.

Professional Experience & Voluntary Engagement

Project Lead: "Töpfern auf Rädern – ClayConnects" – Solidarity Project, Vienna

01/2025 – 12/2025

- Development, leadership, coordination, and implementation of a creative, mobile pottery project for marginalized groups
- EU-funded social project implemented on a voluntary basis

Board Member & Vice President, Verein Grenzenlos, Vienna

01/2025 – present

- Strategic organisational development and (inter)national representation
- Support for inclusive and sustainable organisational development processes

Trainer & Workshop Facilitator (national & international)

06/2024 – present

- Delivery of trainings and workshops on diversity, communication, conflict transformation, gender equality, inclusion, interculturality, and related topics
- Design and implementation of non-formal educational formats and development of training methodologies

EU Programmes Project Coordinator & Trainer, Inclusion Officer, Verein Grenzenlos, Vienna

03/2020 – 05/2024

- Coordination of volunteer programmes (European Solidarity Corps, workcamps) and international projects with a focus on gender and inclusion
- Delivery of trainings on conflict transformation, communication, gender, diversity, accessibility, and related topics
- Mentoring and support of volunteers and development of inclusive project structures

Mentoring, Grenzenlos, Vienna

09/2019 – present

- Individual mentoring and inclusion support for international volunteers with disabilities

Erasmus Student Network (ESN) – Buddy System

09/2019 – 09/2020

- Support of five international exchange students and involvement in event planning

AIESEC Vienna UV – Vice President & Head of Talent Management

09/2019 – 02/2021

- Human resources management, recruitment, onboarding, team leadership, development of member structures and organisational culture
- Design and delivery of leadership training programmes

European Voluntary Service (European Solidarity Corps), ONCE, Santander, Spain

09/2018 – 05/2019

- Support for blind and visually impaired people in their daily lives
- Coordination of leisure activities and social programmes

Event & Catering Staff, Impacts Catering, Vienna

2016 – 2019 (occasional)

- Support in the organisation and delivery of events

Fundraiser, ARGE AIWWF (Amnesty International & WWF)

06/2015 – 12/2017

- Implementation of public awareness campaigns and public speaking on global issues

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Professional Experience & Voluntary Engagement

- **Au-Pair in France**
07/2015 – 08/2015 (2 months)
 - Care and support for an elderly couple
 - Household management and meal preparation
- **French Civic Service (Service Civique), Saverne, France**
06/2013 – 07/2014
 - German language teaching in kindergartens and primary schools
 - Organisation and delivery of holiday programmes in youth centres
 - Administrative support at the town hall and assistance with exhibitions
- **Sales Assistant, Müller Drugstore**
2012 – 2013
 - Customer service and sales support

Language Skills

- **German** – Native
- **Turkish** – Native
- **English** – Fluent (C1)
- **French** – Fluent (B2.2)
- **Spanish** – Fluent (B2.2)

Education

- **Master's Degree**
European Master in Social Economy & Social Work (Joint Degree), M.A.
FH Campus Wien | 2019-2023
- **Bachelor's Degree**
Cultural & Social Anthropology, B.A.
University of Vienna | 2014-2018
- **Matura**
Gymnasium Maria Regina
Hofzeile 22, 1190 Vienna | 2006-2013

Skills & Competencies

- Non-formal education & training (youth work, adult education)
- Facilitation & public speaking
- EU-Project management & coordination
- Conflict management & conflict transformation
- Mentoring & coaching
- Intercultural communication
- Inclusion & accessibility
- Gender Equality & diversity competence
- Strong interpersonal and social skills
- MS Office, WordPress, Google Workspace (G Suite)