



Europass Curriculum Vitae

Personal information

First name(s) / Surname(s) **Snežana BAČLIJA KNOCH**

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Date of birth 16/12/1980

Occupational field **Consultant in the International Youth Work Field**

Work experience

Dates December 2018 – present

Occupation or position held **Consultant for “4Thought: common ground on Solidarity”**

Main activities and responsibilities Finding a common narrative on the concept of Solidarity from Research, Practice, Policy and Young people, through a combination of approaches: desk research, stakeholder mapping, interviews and survey results. Producing a report that will show the evidence and developments until now, the gaps, and the possible ways forwards for the Resource Centre.

Name and address of employer [European Solidarity Corps Resource Centre](#), Austria

Type of business or sector European support structure to the European Solidarity Corps programmes

Dates May 2013 – present

Occupation or position held **External Expert – Trainer for EVS/ European Solidarity Corps TEC**

Main activities and responsibilities Facilitation of learning in the framework of the European Solidarity Corps (previously EVS); Implementation of the training cycle for international groups of volunteers; Reporting of the training programmes; Developing training concepts for other actions of Erasmus+ Youth in Action Programme.

Name and address of employer [SALTO-YOUTH South East Europe Resource Centre](#), Slovenia,
[Croatian National Agency for Mobility and EU Programmes](#), Croatia

Type of business or sector European support structure to the Erasmus+ and European Solidarity Corps programmes
National support structure to the Erasmus+ and European Solidarity Corps programmes

Dates October 2004 – present

Occupation or position held **Freelance Trainer, Facilitator and Author**

Main activities and responsibilities Creating educational programmes and training agendas; Delivering trainings for interested NGOs, institutions and agencies; Facilitating meetings, seminars, forums and conferences; Evaluating educational programmes; Reporting about processes and results of the trainings; Conducting research and writing reports, publications and articles; Developing (digital) tools for learning.

Trainer/Facilitator/Author in following areas: Intercultural Dialogue and Intercultural Learning; Conflict Transformation; Human and Minority Rights; Youth Mobility Projects; Social Inclusion; Leadership, Communication and Teamwork Skills; Facilitation Skills (including facilitation of online learning); Training of Trainers/Facilitators/Multipliers; Digital Tools for Learning.

Relevant Publications	<ul style="list-style-type: none"> ▪ EVS TEC Research - perspective of trainers, Agenzia Nazionale per I giovani and SALTO Training and Cooperation Resource Centre (in progress) ▪ Quality Handbook on Learning Mobility in the Youth Field, Council of Europe European Union Youth Partnership ▪ Youthful Europe: Working with young people on the topic of Europe, SALTO South East Europe Resource Centre (in progress) ▪ Member of the Coyote No.24, "Learning Mobility: Opportunities for All?" Editorial Team, Youth Partnership
Relevant online/blended courses	<ul style="list-style-type: none"> ▪ Online part for YOCOMO 1 and YOCOMO 2 courses on HOP Platform, SALTO Training and Cooperation Resource Centre ▪ YOCOMO introductory MOOC on ETS Competence model for youth workers working internationally on HOP Platform, SALTO Training and Cooperation Resource Centre (in progress) ▪ Online part for Youthful Europe courses on Moodle, SALTO South East Europe Resource Centre ▪ Facilitating Soliya Connect Program, (one of the engines behind Erasmus+ Virtual Exchange). ▪ 15 blended courses on Facilitating.in Moodle platform (not active anymore), BalkanIDEA Novi Sad
Relevant digital tools	<ul style="list-style-type: none"> ▪ YOCOMO Online Solutions, SALTO Training and Cooperation Resource Centre ▪ AppRaiser, web-app for competences development based on ETS Competence Model for Trainers, International Youth Work Trainers Guild ▪ app4learning, Android and iOS app for supporting learning, SALTO Training and Cooperation Resource Centre ▪ Quality Mobility App, web-app for quality in learning mobility projects, SALTO Inclusion and Diversity Resource Centre, part of the development group
Name and address of employer	<ul style="list-style-type: none"> ▪ European Solidarity Corps Resource Centre ▪ SALTO Training and Cooperation Resource Centre, ▪ SALTO-YOUTH South East Europe Resource Centre, ▪ SALTO Inclusion and Diversity Resource Centre ▪ Council of Europe European Union Youth Partnership ▪ The Youth Department of the Council of Europe ▪ Croatian National Agency for Mobility and EU Programmes ▪ Greek National Agency for Erasmus+Youth ▪ Slovenian ERASMUS+ National agency, YOUTH FIELD ▪ Italian National Agency (Agenzia nazionale per i giovani) ▪ Youth and Lifelong Learning Foundation, Greek National Agency ▪ Eurodesk HU (Hungarian National Agency for Youth in Action Programme) ▪ The Foundation Tempus ▪ The Delegation of the European Union to the Republic of Serbia ▪ NAPOR, National Association of Youth Workers in Serbia
Type of business or sector	Education and training
Dates	May 2001 – present
Occupation or position held	President, Coordinator of Educational Programs, Member of the Advisory Board (presently)
Main activities and responsibilities	Developing educational programmes and training agendas for local, national and international projects; Leading training teams in local, national and international educational programmes; Developing and managing online learning platform: www.facilitating.in .
Name and address of employer	BalkanIDEA Novi Sad , Serbia
Type of business or sector	Non-profit Youth NGO
Education and training	
Dates	October 2006 – June 2008
Title of qualification awarded	Master in Applied Conflict Transformation Studies
Principal subjects/occupational skills covered	Theories of conflict; Conflict transformation skills; Conflict, power and change: Engaging with actors, systems, structure and policies; Designing and facilitating conflict transformation processes; Action research methodology. <i>Master thesis: The Role of Nonformal Education Based on Challenging Activities in the Process of Rehumanisation (Action Research)</i>

Name and type of organisation providing education and training	University of Novi Sad, Association of Centres for Interdisciplinary and Multidisciplinary Studies and Research (in cooperation with Responding to Conflict UK and Nansen Dialogue Network)									
Dates	July – December 2015									
Title of qualification awarded	Certified youth worker									
Principal subjects/occupational skills covered	Competence Assessment based on the Portfolio for Youth Worker; Essay: "Crisis Intervention and Community Youth Work"; Practical Youth Work Assessment									
Name and type of organisation providing education and training	NAPOR , National Association of Youth Workers in Serbia									
Dates	October – December 2012									
Title of qualification awarded	Certified facilitator for online cultural exchange programmes									
Principal subjects/occupational skills covered	Advanced Facilitation and Conflict Resolution skills; Video Production; Social Media; Community Outreach & Engagement									
Name and type of organisation providing education and training	Soliya , International non-profit organisation, New York United Nations Alliance of Civilizations									
Personal skills and competences										
Mother tongue(s)	Serbian									
Other language(s)										
Self-assessment	Understanding				Speaking				Writing	
<i>European level (*)</i>	Listening		Reading		Spoken interaction		Spoken production			
English	C2	Proficient user	C2	Proficient user	C2	Proficient user	C2	Proficient user	C1	Proficient user
Portuguese	B1	Independent user	B1	Basic user	A2	Basic user	A2	Basic user	A1	Basic user
	(*) Common European Framework of Reference for Languages									
Social skills and competences	Intercultural sensitivity (training for trainers in intercultural learning; working in different countries and with various multicultural groups); Ability to handle conflicts on different levels (MA in conflict transformation, working with different vulnerable groups); Ability to work in a team (working in and leading different multicultural teams); Ability to work with great variety of target groups (working with great number of different groups); Communication skills (trained to work as a trainer and years of work as a trainer, facilitator and presenter)									
Organisational skills and competences	Ability to lead teams and projects (experience in project and team management); Ability to work under pressure (experience in meeting tight deadlines and in managing long-term projects); Crisis management (experience in working on projects)									
Computer skills and competences	Proficient in using Microsoft Office™ tools (Word™, Excel™ and PowerPoint™) and Internet applications; Experience in managing and facilitating learning on Moodle e-learning platforms ; Experience in developing content for Android and iOS apps									
Additional information	<p>Member of following pools of trainers: From 2016: Trainers Pool of the Foundation Tempus, From 2014: Trainers Pool of the Youth Department of the Council of Europe, From 2014: Trainers Pool of the Croatian National Agency for Mobility and EU Programmes, From 2013: SALTO South East Europe Resource Centre Pool of trainers, From 2011: Pool of Trainers, SEEYN (South Eastern European Youth Network)</p> <p>Member of following Steering/Advisory Groups: From 2019: Advisory Group for European Solidarity Corps Resource Centre From 2019: EPLM (European Platform on Learning Mobility) Steering Group From 2018: HOP (online learning) Council</p>									