

PERSONAL INFORMATION

Anna Yeghoyan



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-  Skype: ayeghoyan
- Sex Female | Date of birth 30.11.1982 | Nationality Armenian

WORK EXPERIENCE

2008 May to present

Freelance Trainer, Consultant and Researcher
Throughout Armenia and Europe

Training and consultancy provision in the fields of youth work and youth policy:

- Active participation (volunteering, youth inclusion and engagement, policy development, advocacy, networking)
- Employability and Entrepreneurship (career orientation, career planning, entrepreneurial thinking, business set-up)
- Capacity development (youth worker training, mentor training, coaching for learning, organizational development, project design and management, fundraising, European structures, institutions and policy, Intercultural learning)

Contractors EU institutions (Erasmus+ NAs and SALTO RCs , Council of Europe Youth Directorate, Olympic Foundation for Culture and Heritage, UNICEF, UNDP, UNFPA, CSOs and Private Sector in Armenia and over 20 CoE, Central Asia and Middle East countries.

2018 December to present

Board Member and Consultant
"Youth Initiative Centre NGO", Gyumri, Armenia

- Activities related to research and public policy development
- Providing training and expertise in youth work and youth policy related projects
- Support with women empowerment and gender equality projects (including GLOW)
- Supporting fundraising efforts of the organization: grant making and crowdfunding

2014 January to present

Policy Consultant, Project Assessor and Trainer
Ministry of Education, Science, Culture and Sport of the Republic of Armenia, countrywide

- Youth policy working group member (development of Youh Law and Youth Strategy)
- Assessing youth projects submitted to online platform cragrer.am (2014-2018)
- Trainer of youth workers attestation programme (2016 - 2019)

2007 September to present

Trainer and Mentor
SALTO EECA Resource Centre, Warsaw, Poland (2011 to present)
Armenian Pool of trainers (founder), informal group, Armenia (2007-2011)

- Conducting over 50 trainings for European Volunteers (Pre-departure, On-Arrival, Mid-term and Final Evaluation trainings)
- Capacity building in European Solidarity Corps volunteering support structure, trainings and consultancy provision for mentors, sending and hosting organizations
- National Mentor (Armenia) within EU4Youth Alumni Network

2017 December to present

Open Youth Work Project Manager (2017-2018) and Consultant (2019 to present)
"Youth Initiative Centre NGO", Gyumri, Armenia

- Managing EU funded ""Open Youth Work: Empowering Young People in Gyumri"" project, setting content-related and operation frameworks for the first in the South Caucasus Open Youth Centre – "Youth House" in Gyumri
- Consulting on model recognition and advocacy towards the Armenia government
- Consulting on model replication in Spitak in cooperation with UNICEF Armenia

2009 September to 2017 December

Chairperson of the International Board, Founding member
"Youth Initiative Centre NGO", Gyumri, Armenia

- Managing operations of the international board, facilitating communication process between and during board meetings
- Strategic management of the organization, development of frameworks and policies

- 2014 January - 2017 September** **"Beyond Borders" Project Coordinator in Armenia**
Hrant Dink Foundation, Istanbul, Turkey and Yerevan, Armenia
- Initial set up, coordination and promotion of Turkey-Armenia Travel Grant in Armenia
 - Assistance in coordination and promotion of Turkey-Armenia Fellowship Scheme
 - Assistance to the Foundation's Istanbul team in other projects related to Armenia
 - Representation and promotion of the Foundation's activities in Armenia
- 2012 January – September** **European Voluntary Service volunteer**
Association "Aye-Aye V.O", Nancy, France
- Activities related to administration of the film festival (coordination of international jury, thematic programming, public screenings)
 - Curating of artistic activities (exhibitions)
 - Translations (English-French-Armenian-Russian-Georgia), subtitling
- 2007 May – 2012 January** **Member of the Network of Multipliers (Informative Representatives) of the European Commission, "Youth in Action" Program**
SALTO Eastern Europe and Caucasus Resource Centre Warsaw, Poland
- Promotion and information activities;
 - Coaching project groups and beginner organization on programme rules and project execution
 - Facilitation of Armenian Network activities (2011)
- 2009 February - 2011 December** **Project manager**
Armenian Caritas, Gyumri, Armenia
- Management of Community and Women development projects
 - Establishing of Armenian Caritas Youth Corps (ACYC), Volunteers' trainer
 - Representative of AC in the National Volunteer Work Network of Armenia (supported by UNV)
- 2007 November –2008 November** **Board Member responsible of External Relations**
AEGEE – Gyumri (European Students' Forum first branch in Armenia)
- Set-up of the structure in Armenia, promotion activities
 - External representation of the organization, participation on European level meetings
- 2004 January - 2008 December** **Executive Director,**
"Youth for Peace and Development", Gyumri, Armenia
- Staff management and capacity building;
 - General operations management;
 - External representation
- 2003 October - 2008 December** **Project coordinator and trainer**
"Youth for Peace and Development", Gyumri, Armenia
- Managing following projects in the field of volunteering and advocacy:
 Training provision on the topics of:
- Volunteering, EVS, Advocacy, active participation and campaigning.
 - Interpersonal communication; Intercultural Learning;
 - Project design, management and fundraising; Organization Development
- 2006 February – 2007 February** **Multimedia English Instructor, Administrative assistant**
"Gyumri Information Technology Centre" Fund, Gyumri, Armenia
- Development of language training module for graduate IT student
 - Provision of English lessons with the use of multimedia/software.

FORMAL EDUCATION

- 2015-2016** **Executive Master in Development Policy and Practice (thesis topic: Youth Policy and Youth Participation)**
 Geneva Graduate Institute
Almaty, Kazakhstan and Geneva, Switzerland
- 2000-2006** **Specialist degree (equivalent to Masters) in Education and Languages (major English, minor French)**
Shirak State University (formerly named Gyumri State Pedagogical Institute)
Gyumri, Armenia
- 2002-2004** **Specialist certificate in Social work and Social policy**
Yerevan State University Distant Learning Regional Centre of Gyumri
Gyumri, Armenia

2001-2002	One-year Non-degree Student Exchange Program (major in Social Sciences) <i>Wabash Valley College</i> <i>Mt. Carmel, IL, USA</i>
1998-2000	Graduation Diploma with High Honours <i>Gyumri State Pedagogical Institute basic High School</i> <i>Gyumri, Armenia</i>
NON-FORMAL EDUCATION	
2020 January 11-18	“Play it Forward” Seminar on Digital Tools and Media Literacy for International Youth Work <i>Lithuanian Association for Non-Formal Education and International Youth Work Trainers Guild</i> <i>Daugirdiškes , Lithuania</i>
2019 February 26-March 1	“Art to Reflect” Trainer Skills Workshop <i>Dutch National Agency for Erasmus+ Youth and SALTO Training and Cooperation RC</i> <i>Arnhem, the Netherlands</i>
2017 August 23-31	“Within Outdoor” Training for Trainers Workers on Outdoor Education and Experiential Learning <i>“Adults for Children” Association</i> <i>Kujanki, Poland</i>
2018 November 2016 November 2014 December	Bridges for Trainers: Conference-Seminar for International Youth Work Trainers <i>SALTO Training and Cooperation RC in cooperation with National Agencies</i> <i>Prague, Czech Republic, Vienna, Austria and Bonn, Germany</i>
2015 September 28-October 4	“H.O.T.E.L” Seminars on the Use of Online Tools for Learning <i>“Nectarus” NGO</i> <i>Daugirdiškes , Lithuania</i>
2011 July 11-18	“UNIQUE R.I.D.E” Training for Trainers <i>Dutch National Agency of “Youth in Action” Prog. and UNIQUE Network</i> <i>Hilversum, Netherlands</i>
2007 September 15-23	Training of European Voluntary Service Trainers <i>SALTO YOUTH recourse centre for Eastern Europe and South Caucasus</i> <i>Crimea, Ukraine</i>
2007 June 5-17	Media and Citizenship Training Course <i>Fishbowl Youth Club</i> <i>Dublin, Ireland</i>
2006 December 18-19	Advocacy strategy training <i>Counterpart International, CASP</i> <i>Vanadzor, Armenia</i>
2010 March 10-18	Participation of young people in the process of youth policy development <i>Donetsk Debate Centre NGO</i> <i>Donetsk, Ukraine</i>
2006 November 11-17 and 2006 August 25-31	Training for youth trainers (long-term) <i>SALTO YOUTH Eastern Europe and South Caucasus RC</i> <i>Lviv, Ukraine, Strasbourg, France</i>
2004, October 5-7	Advanced Training on Advocacy <i>World Learning, Armenia NGO Strengthening Program</i> <i>Yerevan, Armenia</i>
1998-2000	Training of Trainers Course on Organization Development <i>World Learning, Armenia NGO Strengthening Programme</i> <i>Vanadzor, Armenia</i>

2000, October - November

“Volunteering skills in NGOs”, Training
 “OZONE” YMCA
 Gyumri, Armenia

PERSONAL SKILLS

Mother tongue(s)

Armenian

Other language(s)

UNDERSTANDING		SPEAKING		WRITING
Listening	Reading	Spoken interaction	Spoken production	
English				
C2	C2	C2	C2	C2
Russian				
C2	C2	C2	C2	C2
Georgian				
C1	B1	C1	B2	B1
French				
C1	B2	C1	B2	B2
Polish				
A2	A2	A2	A2	A2
Turkish				
A2	A2	A1	A1	A2

Communication skills

- Good communication, facilitation, conflict management skills in different language (result of international exchange, travels and working within various environments)
- Responsible and flexible

Organisational / managerial skills

- Good time and task management (in different times have managed teams of up to people up to 10 persons, multitasking most of my professional life)
- Stress management skills and ability to work under pressure
- Leadership and coaching skills (contributed to the development of youth lead organizations, experienced in capacity building, etc)

Job-related skills

- Creativity and innovation (created unique for each activity materials for non-formal learning, tools for community development),
- Interpersonal and intercultural communication skills
- Visual facilitation

Computer skills

- MS Windows, Office, social networking, basics of web-site maintenance and graphical layout.

Other skills

- Playing music instruments
- Creative writing (poetry)
- Social, outgoing, empathetic and tolerant

Driving licence

- Category B (Armenian licence valid internationally)

ADDITIONAL INFORMATION

- Professional achievements:**
- Expert –consultant to the National Working Group on Youth Policy Strategy Development (2017, 2020), facilitator of thematic activities and forums
 - Policy expert for developing first in Armenia Local Youth Policy Concept and Strategy in Gyumri (2016, 2019)
 - Facilitator of all four editions of Eastern Partnership Youth Forum, with focus on youth participation, inclusion and learning mobility (2013, 2015, 2017, 2019)
 - Initiator of National Activities of UN Volunteers in Armenia: “International Volunteering Day Event / Award Ceremony” and “Volunteerism in Videos” Film Festival (2008, 2010);
 - Expert –consultant to the National Working Group on the Development of Legislation on Voluntary Work (2009-2010)
 - Speaker of the First in the Caucasus Ted-X Yerevan event (September 2010) on the topic of youth participation “YOUth Can Make a Difference”
- Memberships**
- Co-founder and Board member of Gyumri “Youth Initiative Centre” NGO (since 2008)
 - Co-Founder and member of Gyumri Youth Council (since 2013)
 - Co-Founder and member of the International Youth Work Trainers Guild (since 2014)
 - Co-Founder of Armenian Youth Worker Network Initiative (since 2019)
 - Member of SALTO EECA Pool of Trainers (since 2011)
 - Member of Les Anciens - Alumni Network of AEGEE-Europe (since 2012)
 - Member of SALTO Inclusion and Diversity Pool of Trainers (since 2016)
- Notable research projects/ publications:**
- [Study on Youth Work International Experience](#) (2015)
 - [Gyumri Youth Situation Analysis](#) (2015)
 - [Study on Perception of Volunteering among Youth and Volunteer Recruitment, Retention and Recognition of Civil Society Organizations in Gyumri, Armenia](#) (2017)
 - [Open Youth Work in Armenia, Study Report](#) (2019)
 - Study on Perception, Needs, and Realities of Youth Entrepreneurship with a Focus on Tourism-related Competences in Selected Rural Areas (2019, not available)
 - [Study on COVID-19 impact on Youth Mental Health in Armenia](#) (2021)
 - Gyumri Youth Situation Analysis, Report (2021, in printing)
- Publications/ artistic projects:**
- Co-organizer and author (poet) of Painted-Self Poetry Visual project, touring exhibitions in Poland and Armenia, December 2011
 - Curator of PIXEL-2 personal exhibition of Armenian painter Levon Fljyan in Nancy, France, September 2012.
 - Author of collection of poems “Being a Woman”, December 2013 (ISBN:978-9939-0-0909-4)

 REFERENCES

- Anahit Mkhoyan** Former director of Armenian Caritas, current director of Georgian Caritas
e-mail: anahit.mkhoyan@yahoo.com
- Andrij Pavlovyh** Coordinator of SALTO EECA Resource Centre,
e-mail: Andrij.Pavlovyh@frse.org.pl
- Artur Najaryan** President of “Youth Initiative Centre” NGO,
e-mail: yic@yic.am