



T. C.
Adana Provincial Directorate
of Family and Social Services

Identification of Partner Organization	
ERASMUS+ PIC (UNIQUE ID CODE)	E10055447
EuropeAid ID	
Promoter's legal name (national language)	Adana Aile ve Sosyal Hizmetler İl Müdürlüğü
Promoter's legal name (Latin characters – if applicable)	Adana Provincial Directorate of Family and Social Services
Acronym, if applicable	Adana ASHM
National ID number, if applicable	
Department, if applicable	
Legal address	Şehitler Bulvarı Toros Mahallesi 78029 Sokak No : 3 Çukurova/ADANA
Postal code	01170
City	Adana
Country	Türkiye
Region	
Web site	www.aile.gov.tr/Adana
Email	adana@aile.gov.tr
Telephone	+90322 458 84 24
Fax	+90322 224 84 72
Person authorized to legally commit the promoter (legal representative)	
Title	Mr
Family name	Gökboğa
First name	Mustafa
Position	Director
Email	Mustafa.gokboga@aile.gov.tr
Telephone	+90322 458 84 24
Same address as the organization	Şehitler Bulvarı Toros Mahallesi 78029 Sokak No : 3 Çukurova/ADANA
Fax	-
Person responsible for the implementation of the action (contact person)	
Title	Mr
Family name	Kiris
First name	Ahmet
Email	ahmet.kiris@aile.gov.tr ashmproje@outlok.com
Same address as the organization	Şehitler Bulvarı Toros Mahallesi 78029 Sokak No : 3 Çukurova/ADANA
Telephone	+903223240242

Fax	-
Profile of the Organization	
Type of Organization	GO
Is the partner organization a public body?	Yes
Is the partner organization a non-profit?	Yes
Accreditation	
Accreditation of Youth Volunteering Organisations (ERAPLUS-EVS-CHARTER)	

Background and Experience
<p>Adana Provincial Directorate of Family and Social Services (ASHM) provides a wide range of services for disadvantaged groups within the community. With 41 years of experience (The Directorate was affiliated to the Ministry of Family and Social Services in 2011) in the field of social services, our Directorate currently operates with 1,350 staff members and 21 institutions, delivering social services, protection, care, shelter, and rehabilitation for women, the elderly, persons with disabilities, children, relatives of martyrs, and veterans. We also conduct non-formal education and awareness programs for youth and adults. Our services include combating violence against women, providing foster care for children, and offering accessibility support for persons with disabilities. Additionally, we provide economic and psychosocial support to women, the elderly, persons with disabilities, and children from disadvantaged families under specific conditions.</p> <p>In line with the EU's social policy objectives, our Directorate carries out efforts in the fields of social equality, inclusion, and sustainable development. We also organize awareness-raising activities on digital transformation and environmentally friendly practices. These include digital literacy, addressing technology addiction, promoting safe internet usage, and enhancing digital competencies within the community. To foster environmental awareness, we conduct activities such as tree planting and organic farming in small-scale greenhouses.</p> <p>As part of our new goals, we aim to implement energy efficiency projects and solar energy systems within our institutions, contributing to environmental sustainability targets. Our Directorate also extends economic support and protective services for unaccompanied refugee children under temporary protection, along with counseling and post-disaster psychosocial support to strengthen community resilience. These services align with the EU's goals of green transformation, digitalization, and social inclusion.</p> <p>Alignment with the EU's Social and Environmental Objectives:</p> <p>Adana Provincial Directorate of Family and Social Services adopts the EU's priorities in social policy, including social equality, equal opportunities, preventing social exclusion, and promoting sustainable development. Our activities—such as accessibility projects for individuals with disabilities, support programs encouraging women's participation in the workforce, energy efficiency projects aligned with environmental sustainability principles, and digital literacy education—are consistent with the EU's social and environmental goals.</p>

By enhancing the accessibility of social services, our Directorate actively supports the EU's vision of social inclusion and strives to improve the quality of life for every individual.

Adana Provincial Directorate of Family and Social Services aims to improve the lives of all members of society through a comprehensive range of services, fostering social welfare and equality. These services not only address local needs but also align with the EU's vision for a more inclusive and sustainable society.

Activities, Experience and Key Professionals

Adana Provincial Directorate of Family and Social Services carries out a variety of services aimed at enhancing social welfare, improving the quality of life for disadvantaged groups, and ensuring the effective delivery of social services. Our Directorate works to strengthen the social integration of the elderly, persons with disabilities, women, children, and other disadvantaged individuals. Additionally, we implement significant local projects in areas such as empowering families, protecting victims of violence, and promoting gender equality. We also support the implementation of international projects conducted by our affiliated ministry.

In line with the EU's social policy and sustainable development priorities, our Directorate develops programs to ensure social equality and justice while organizing awareness activities on environmental sustainability and digital transformation. Within the scope of digital priorities, we provide training on digital awareness and information technologies to our staff and the children, youth, and adults we serve, promoting the safe and appropriate use of technology. These trainings aim to improve digital skills, increase awareness of online safety, and enable the community to adapt to the digital world. On the other hand, through environmentally friendly agricultural practices and activities that raise environmental awareness, we encourage individuals and the community to fulfill their environmental responsibilities, contributing to sustainable development goals.

Our Directorate aligns with the European Union's objectives of social inclusion, green transformation, and digital transformation by strengthening the links between sustainable development and social services. Our aim is to provide services that address all segments of society.

| INCLUSION AND SOCIAL SERVICES

Services for Women:

Our Directorate offers a variety of services to empower women in social life. These include specially designed programs for victims of violence, shelter services, crisis center support, economic assistance, legal aid, and psychological counseling to protect and support women. We also encourage women's participation in the workforce through vocational training courses, entrepreneurship programs, and employment support. Family counseling programs aim to strengthen intra-family communication, while support programs are provided to individuals going

through divorce. Additionally, counseling and psychosocial support services for women are designed to improve their quality of life and strengthen their role in society.

Services for the Elderly:

Our Directorate provides residential care services for the elderly through nursing homes. At our Active Living Center, we organize social and cultural activities, physical health programs, and hobby courses to promote social interaction among elderly individuals. These services aim to meet their physical, psychological, and social needs, improving their quality of life. Psychosocial support programs for the elderly are also offered to strengthen their connection with society and ensure a healthier and happier aging process.

Services for Persons with Disabilities:

Our Directorate offers a range of services to support the active participation of persons with disabilities in social life. Economic support is provided to caregivers of individuals with severe disabilities. Accessibility efforts are undertaken to minimize the challenges faced by persons with disabilities in daily life, promoting disability-friendly infrastructure and services.

Services for Children:

Our Directorate provides services to support the physical, emotional, and social development of children. Social and economic support is offered to children from disadvantaged families to ensure equal opportunities in education and society. Foster care services are provided to children who cannot be cared for by their families due to adverse conditions, ensuring they grow up in a safe environment. Programs to combat child neglect are also implemented to protect children from physical and psychological harm, safeguarding their rights and offering them a healthy childhood.

Services for Refugees and Asylum Seekers:

In cooperation with the United Nations High Commissioner for Refugees (UNHCR), our Directorate provides economic support, individual counseling, and social services to refugees under certain conditions. Psychosocial support and integration programs for refugees and asylum seekers are conducted through Social Service Centers. Shelter and care services are also provided for unaccompanied refugee children.

Post-Disaster Psychosocial Support:

Following disasters and emergencies, our Directorate offers psychosocial support services to help individuals adjust psychologically. These services aim to strengthen family relationships and support the community's return to normal life after a disaster.

Through all these services, **Adana Provincial Directorate of Family and Social Services** aims to enhance social equality and welfare, empower the participation of disadvantaged groups in society, and ensure social justice.

| ENVIRONMENT and SUSTAINABILITY

Our Directorate organizes various activities to raise environmental awareness. We contribute to nature conservation by organizing tree-planting events with elderly residents in our facilities, families, and children who benefit from our services. Additionally, we provide young people staying in our residential institutions with the opportunity to practice organic farming in small greenhouses and encourage them to use the products they grow in meals. Through these

efforts, we aim to foster environmentally conscious individuals and promote sustainable agriculture.

Furthermore, to enhance environmental sustainability, our Directorate has applied for a project under the Türkiye Public Buildings Energy Efficiency Project (KABEV 2) to install solar panels and improve insulation in five institutions affiliated with our Directorate. This project aims to ensure energy efficiency, reduce the carbon footprint, and minimize energy consumption. By aligning with the European Union's environmental goals, we contribute to sustainable development, energy conservation, and combating climate change. Additionally, we support green transformation and energy efficiency policies by reducing environmental impacts and promoting the efficient use of resources.

| YOUTH AND DIGITAL TRANSFORMATION

We aim to raise conscious and healthy individuals in the digital world by organizing awareness training programs for various segments of society, particularly young people. The provided training programs include:

- **Peer education on digital literacy:**
This program is implemented to help young people navigate the digital world more consciously and securely. Young participants receive digital literacy training and are encouraged to share their knowledge with peers, promoting information dissemination within their communities. In line with the European Union's goals for digitalization, equal opportunities in education, and youth empowerment, this approach enhances both digital skills and the leadership and teaching abilities of young people.
- **Digital gaming and technology addiction:**
Training is provided to inform young people about the negative impacts of excessive use of digital games and technology, helping them develop healthy digital habits.
- **Information technologies and conscious internet use:**
This training focuses on teaching safe and efficient internet use, covering online security and methods for accessing accurate information.
- **Parents and children in the digital world:**
Awareness is raised about the role of digital tools in parent-child relationships and safe internet usage practices.
- **Addictive substances and their harms:**
Young people are educated on the health risks of addictive substances and ways to prevent addiction.
- **Pre-marital education:**
Training is provided to help young people develop healthy relationship skills and make informed decisions about marriage.
- **Financial literacy:**
Young people are educated on money management, saving, and financial planning, fostering awareness of financial responsibility.

These training programs primarily aim to enable young people and other groups to navigate the digital world more securely and consciously. At the same time, they support healthy and sustainable digital transformation while strengthening participants' general life skills.

| **SPORT ACTIVITIES**

Our Directorate utilizes the restorative, unifying and social participation-enhancing power of sports in its efforts to improve the social, physical and psychological well-being of all age groups we serve. Our bocce team, formed by elderly people staying in our nursing homes, operates as a part of this vision. In addition, within the scope of the Players of the Future project, we organized basic sports activities in different branches for children from disadvantaged families. The sports competitions we organize among our affiliated organizations both increase physical activity and strengthen social solidarity among the participants.

In addition, we encourage children and young people staying in our organizations to participate in social cohesion and self-development processes through sports. Recognizing the important role of sports in both the personal development of young people and their integration into social life, we continue our efforts to develop more comprehensive organizations and projects in this field. Our Directorate's work in the field of sport is in line with the EU's goal of "Ensuring Social Inclusion and Equal Opportunities through Sport". In this context:

- Our bocce team, which supports the active aging of elderly individuals, offers a model in line with the "Active Ageing" strategies in Europe.

- Our sports activities for children and young people are in line with EU priorities on social inclusion of disadvantaged youth and the restorative role of sport.

With this perspective, our Directorate is open to cooperation at both national and international level and is ready to contribute to EU projects aimed at increasing social inclusion and social solidarity through sport. With the projects to be created in this direction, we aim to bring the unifying power of sports to a wider audience.

Key Professionals

- **Mustafa GÖKBOĞA** is our Provincial Director. Since 2015, he has worked as a manager in various social service organizations. While working as the Director of Center For Social Service Kozan between 2016-2022, he carried out various studies and projects on asylum seekers and disadvantaged groups. In 2022, after his appointment as Assistant Manager to Adana Provincial Directorate of Family and Social Services, he gave importance to the dissemination of project studies in our Provincial Directorate. In 2023, Mr. Gökboğa was appointed as Adana Provincial Director of Family and Social Services and continues to work on new projects.
- **Recep Öcal** is a graduate of Fırat University Sociology. In 2016, he started working as a sociologist at Yüreğir Center for Social Services. In 2019, he completed his master's degree in Psychology. He has worked in many areas, especially child services, elderly and disabled services, social and economic support services. In 2023, she started working in the R&D and Project Unit at our Provincial Directorate. She worked as a coordinator in the organization and execution of many small-scale sports activities. Öcal specializes in local projects and the implementation of local projects.

- **Ahmet KİRİŞ** has two bachelor's degrees in Labor Economics and Industrial Relations and Social Work. After his professional life in the private and public sectors, he started to work as a social worker at Yüreğir Center for Social Services under the Provincial Directorate of Family and Social Services in 2016. Here, she worked in the field of child services and disability services, as well as refugees and asylum seekers and Roma people's integration into social and cultural life and support projects. Kiriş has participated in different trainings on climate change and the environment and is the writer of EU projects, especially on the environment.
- **Kudret ÜSTÜKUŞ** holds two bachelor's degrees: Clothing Industry and Fashion Design and Social Services. Üstükuş is a social worker at the Yüreğir Center for Social Services and the provincial assistant coordinator of the EU-funded ROMSID Project. Üstükuş has also participated in the Green Transformation and Agenda training program and is currently working as an EU project writer with a focus on issues related to Roma citizens.
- **Naim KAYA** holds bachelor's degrees from the Faculty of Literature and Social Work. He is a social worker and worked as a coordinator in the Street Players of the Future Project. He is a licensed taekwondo player and is involved in different sporting activities. He is actively involved in trekking, camping and off-road nature drives and currently continuing his undergraduate education in the Department of Physical Education and Sports Teaching. He is equipped to contribute to nature sports, culture and art projects.