

Meeting with volunteering organizations from Albania and Kosovo, 2019

17-18. May 2019, Shkoder, Albania

ANDREJ TROHA MAY 16, 2019 09:59AM

About the meeting

Dear people! Welcome to our meeting!
This is a place we created to stimulate sharing among you. Please feel free to post any information you find relevant for the group to know. It can be about volunteering, connected to European Solidarity Corps or just some trivia you feel obliged to share. Feel free to use it.
Andrej :-)

List of pax

No.	First Name	Last Name	Gender	Name of the organization	Email address	Country
1	Leon	Gojani	M	TOKA	leon@toka-ks.org	Kosovo
2	Florinda	Lleshi	F	Shogata "Intelektuale"	florinda.lleshi@	Albania
3	Errisa	Hasimja	F	George William Youth	errisahasimja@	Kosovo
4	Pallisa	Duraku	F	GAIA Kosovo	pajtesia.d@gmail	Kosovo
5	Xhezide	Gurguri	F	Epoka e Re	idagurguri@outfi	Albania
6	Ardian	Ajet	M	OIQ CREATE	aaajeti@createfi	Kosovo
7	Kristina	Zimaj	F	Anibar	kristina@anibar	Kosovo
8	Berna	Xhemajli	F	7ARTE	bernaXhemajli@	Kosovo
9	Albino	Ndreu	M	Youth Initiative Cente	albino.ndreu@gr	Albania
10	Vitore	Zefi	F	QENDRA RINORE ARD	vittore.zefi@gmail	Kosovo
11	Jeton	Hetemaj	M	VIER PFOTEN Kosova	jeton.hetemaj@	Kosovo
12	Mirel	Salaj	M	Beyond Barriers	mirelsalaj@hotn	Albania
13	Klejdisa	Xhumri	F	Qendra Tirana Art	info@tirana-art	Albania
14	Jonida	Naska	F	Center for Bridging C	naskajonida@gn	Albania
15	Tea	Zeqaj	F	EDEN center	tea.zeqaj@eden	Albania
16	Bekim	Martini	M	Duart plot meshire		Kosovo
17	Rifat	Demalja	M	Contact Point for E+	Yrslorg@hotmail	Albania
18	Lavdrim	Shehu	M	Contact Point for E+	Yrslorg@hotmail	Albania
19	Petre	Mrkev	M	facilitator of the meet	pmrkev@yahoo	Macedonia
20	Lidija	Djukes	F	facilitator of the meet	lidija.buric@gmail	Croatia
21	Andrej	Troha	M	organizer, SALTO SEE	andrej.troha@m	Slovenia
22	Magda	Švobodová	F	representative of Czee	Švobodova.MagC	Czech Repu

list of pax

Excel spreadsheet

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To start, I share this important info with you about ESC :-) The second semi-final of the ESC (Eurovision Song Contest 2019) will take place on 16 May 2019 at 21:00. Eighteen countries will participate in the second semi-final. Those countries plus Germany, Italy, and the United Kingdom will vote in this semi-final. Read more here:
https://en.wikipedia.org/wiki/Eurovision_Sc final_1

This big mosque is in front of our hotel.

New photo by Andrej Troha

GOOGLE PHOTOS



Team is waiting for participants

About European Solidarity Corps

Tick-Tock



Tick-Tock
by EULondonRep
YOUTUBE



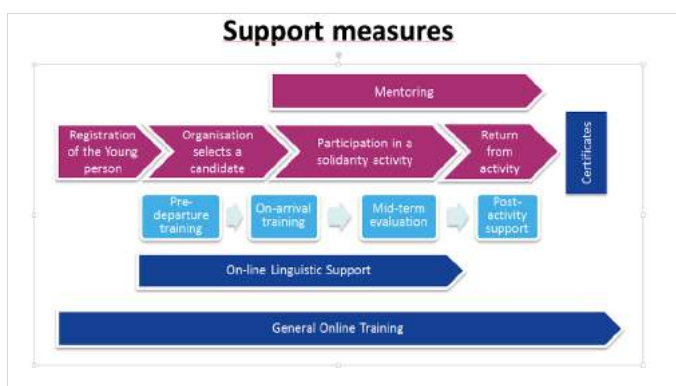
Presentation of ESC_Meeting of orgs AL and KO 2019
PDF document
PADLET DRIVE

Short video -introduction to ESC



European Solidarity Corps
by European Parliament
YOUTUBE

Support to volunteers



Programme Guide ESC 2019

ESC web page

European Solidarity Corps - Youth - European Commission
European Solidarity Corps
YOUTH - EUROPEAN COMMISSION

Presentation of the ESC Programme by Magda and Andrej



2019_european_solidarity_corps_guide2_clean

PDF document

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ESC Glossary

grid with terms from EVS and ESC in English and Albanian

EVS-ESC-ALBANIAN		
European Voluntary Service	European Solidarity Corps	ESC Albanian (AL)
Receiving Organisation	Hosting organisation	Organizata pritëse
Sending Organisation	Supporting organisation	Organizata dërguese
Coordinating Organisation	Supporting organisation	Organizata koordinuese
Volunteer	Volunteer	Vullnetar
Mentor	Mentor	Mentor
Supervisor	Task-related support	Mbikëqyrës
Individual support	Pocket money	Mbështetje individuale
Accreditation	Quality Label	Etiketë e Kualitetit
Inclusion	Inclusion	Arbshirje
Youth with less opportunities	Youth with less opportunities	Të rinjtë me më pak mundësi

Glossary
Excel spreadsheet
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For young people

How to register to the European Solidarity Corps Portal (PASS)?

How to register to the European Solidarity Corps - Youth - European Commission

How to register to the European Solidarity Corps

YOUTH - EUROPEAN COMMISSION



ESC - quality label (How to apply)

But also read this link on SALTO SEE web

page: <https://www.salto-youth.net/rc/see/esc/ql/>



Outcomes of the 1st day

Group is following updates on ESC Programme



- Age limit
- Youthpass
- Voluntary Service
- Organizational support
- Budget

Differences:

- Accreditation v.s. Quality Label
- PASS
- Certificate of Participation
- The roles of organizations
- APV is now open to any kind of project, not only to inclusion ones
- Budget

Leon's galaxy



Additional comments:

- Some groups wanted to go more deeper in discussing some crucial aspects in differences, such as the profile, background and experience of volunteers, importance of community needs, links with personal projects of volunteers existing before in EVS, taking out the intercultural experience which has been core value in the EVS, wide range of potential HOs ...
- 'Budget' has been listed in both categories, as in general it remains the same, while there are also some slight differences which may be expected to increase the motivation of organizations to get involved in the ECS.



Balkan cafe 2

Discussion table "Expected/Potential changes in the profile of volunteers"

- Include more fewer opportunities volunteers and address ethnic groups more (volunteers from different communities working together; example: volunteer from KO and Serbia hosted in Lithuania and come back to Kosovo and do on connecting both communities;)
- Volunteers profile changed in this way that they need to be more open, outgoing, motivated to communicate with

Balkan Kafene 1 - Te Pece

Discussion table "links between EVS and ESC: similarities and differences

Similarities:

- community, be less centred on their personal development
- Transfer of good practice from one local community to another community via volunteers engagement (school workshops on the thematic of environment)
 - Use returned volunteers more for project results dissemination and promotion aimed at involving new youth (spread new ideas: permaculture)
 - Respect motivation and skills of volunteers (don't force basketball player to make lectures)
 - Hosted volunteers can also change their communities of origin (German volunteer returning back and being much more focus on the community and family then before)
 - Connect your volunteers with other local organizations in order to reach better integration and impact



Balkan cafe 4

Discussion table "Budget construction" - picture and presented papers during table discussion



Balkan cafe 3

Discussion table "How can we get prepared for implementation of ESC projects?"

- to develop a clear plan for the ESC
- to find good partners
- networking the volunteer with local community
- to identify the profile of potential ESC volunteer candidates
- info session with members of the organisation of get informed about the new changes of ESC
- Go through guidelines of ESC
- Networking with new partners in Kosovo and other countries
- to find the way to motivate volunteers how to better develop local initiatives
- process of selection
- to increase capacities of our staff to write proposals



Budget model&example

PDF document

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Outcomes of the 2nd day

Talk with experienced organisation



1. In one case Victoria shared her experience with a budget problem. The Contract between organizations was not done before and the volunteer had to pay herself for the ticket to come to Kosovo because the time for her volunteer experience had come. Also the living expenses and pocket money was paid by Victoria. But after 1 month and she contacted the National Agency to help her out and the money was transferred to the supporting organization.
 - o Lesson- Sign the contract 2 or 3 weeks before the volunteer arrives and remember that he or she doesn't need to pay anything.

Visibility and Networking

- Albin?

OPEN SPACE



Suggestions how to send few volunteers yearly

1. EVS campaign for students
 - going and meeting young people in universities through info sessions
 - share with them the program and procedures
 - have them register on PASS and direct them to find organizations and projects

This way we put a lot of effort on the volunteers themselves, as they need to identify projects/organizations. This way we can send more volunteers.

Budgets experiences

Bad experiences

1. Ten volunteers canceled their volunteer work, so they were accepted by the organization but didn't come. The organization didn't have Skype interview with them. The key to this situation: choose the people through Skype interview.
2. Someone else was having health issue during their work in the organization so they had to leave.
3. Another case was that a volunteer had to leave for personal reasons.
4. A volunteer was about to finish their work in 2 weeks but he found a job in Albania so he finished it before the project ended.
5. An organization had a few problems with more than 5 volunteers at the same time doing volunteer work. The issue was their personal space since they were living in the same house.
6. Some other organization had a problem with a guy which was every night drunk during his work period. He was reported at EVS and they return him home within 24 hours.
7. A volunteer was lost in the city which she/he worked and we had to look after to find him/her.
8. Explicit cases happened when we send one volunteer abroad for some misunderstanding reasons.
9. When a girl arrived in Albania she was shocked by the patriarchal culture of it. But she calmed down after some weeks.
10. An organization that was hosting bankrupt during the host. So we as a sending organization paid for all the volunteers that we send which were 4 of them, for 1 month and they had 1 month left to stay there so they paid the other part. Lesson: 80% of the total amount has to be prepaid. And the contract that is signed between organizations has to be implemented.

Integrating volunteer in community

Using the best of the community and use it for both parts, volunteers and community.

Organizing workshops with local volunteers and mentors and giving them the opportunity to self organize.

Estabelling a connection between the 2 of them, for example:

- Giving the opportunity the volunteers to experience the full journey by organizing a dinner/lunch into a local host family.
- Using the local produce as a tool also for the same reason. Giving the chance to make them like locals by making a workshop where they have to plant local plants and goods for the benefits of the society.
- Promoting traditional cuisine, and creating the safe space for the international volunteers and the locals to create and experiment with that topic.
- Mirel Salaj (Beyond Barriers)

Developing idea and partners

- Albin

Projects - selection process and criteria + problems/mistakes in the application

RELEVANCE & IMPACT (max. 30 points)

- RELEVANCE OF THE PROJECT TO THE AIMS/OBJECTIVES OF THE "ESC":
 - COHERENCE, LINK TO NEEDS
 - LINK TO PRINCIPLES OF SOLIDARITY & PRIORITIES
- RELEVANCE OF THE PROJECT TO NEEDS
 - 3 AIMS OF:
 1. CONCRETE PARTICIPANTS
 2. PARTNER ORGANISATIONS
 3. LOCAL COMMUNITY/RC - NATIONAL CONTEXT
- IMPACT OF THE PROJECT AT LOCAL, REGIONAL, NATIONAL & INTERNATIONAL LEVEL:
 - > BENEFITS TO THE COMMUNITY
 - > WHERE IS THE ADDED VALUE
 - > BRINGING "EU VALUES" TO REALITY
- INVOLVING OF YOUTH WITH FEWER OPPORTUNITIES & LINK TO TARGET GROUP OF ESC

QUALITY OF PROJECT DESIGN (max. 40 points)

- CONSISTENCY BETWEEN AIMS & OBJECTIVES OF THE PROJECT AND PROPOSED ACTIVITIES
 - "PROJECT LOGIC" (small note: "small activities (participating organisations) -> impact")
- COHERENCE BETWEEN ALL PHASES OF THE PROJECT:
 - > preparation/realisation
 - > evaluation & follow-up
 - clearly defined ROLES, COMPETENCIES, QUALITY SUPPORT of all ACTORS
- QUALITY OF ARRANGEMENTS FOR VALIDATION & RECOGNITION OF LEARNING OUTCOMES OF MAX. 1
 - > SUPPORT OF LEARNING PROCESS
 - > NFE METHODOLOGY (DIP)
 - > METHODOLOGICAL TOOLS (FORMATS for RECOGNITION (4+ 30min))
- SELECTION & INVOLVEMENT OF PARTICIPANTS
 - > LINK TO ESC PRIORITIES
 - > INVOLVING OF YOUTH WITH FEWER OPPORTUNITIES
 - > ACTIVE INVOLVEMENT OF PARTNERS & ACTIVITIES

QUALITY OF PROJECT MANAGEMENT (max. 30 points)

- VISIBILITY OF THE PROJECT
 - > DISSEMINATION OF RESULTS/OUTCOMES
 - > participating organisations
 - > to the local community/RC
 - > WIDER PUBLIC
- QUALITY OF PRACTICAL ARRANGEMENTS & MANAGEMENT & SUPPORT IN ALL PHASES OF THE PROJECT (before, during, after)
 - > ENSURING EVALUATION & FOLLOW-UP
- QUALITY OF COOPERATION & COMMUNICATION BETWEEN PARTICIPATING ORGANISATIONS & LOCAL & OTHER ORG. ACTORS

criteria-mistakes
PDF document
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The process of registration to the platform may take several minutes, the volunteers have to be very patient.

- To find the access link to request the registration was not easy. It should be more visible.
- From the moment of submitting the request of registration until you receive the link via email, it takes time (which is a bit annoying to wait for that long)
- Creating a password took us a lot of attempts, it requested all sort of characters.
- The questions of the form were very clear.

Links:

PASS for participants: <https://www.salto-youth.net/rc/see/esc/useful-info/passy/>
 PASS for organizations: <https://www.salto-youth.net/rc/see/esc/useful-info/pass/>

How to ensure the continuity of the volunteering projects/ program?

- promotion campaign from the volunteers based on their experiences (when they return from their mission)
- promote long term programs in order to gain as much as skills possible
- continue the communication with the volunteers after they are done their services
- strengthening the partnerships with international organizations and motivate the volunteers to participate in different activities and information sessions of these international organizations

Resources and Publications

Contact of the Lithuanian Organization looking for project partners

Marija Kučikaitė solidarity.patria@gmail.com

ESC hosting coordinator / ESK priėmimo koordinatore
 NGO / VšĮ „Actio Catholica Patria“

Smalininkų g. 9
 LT-44294, Kaunas
 Lithuania

What is A.C. Patria? [Watch!](#)

How does the volunteering look like? [Watch more!](#)

www.patria.lt
www.buk-savanoriu.lt

Platform of Registration for volunteers and organisations (PASS)

Publications of SALTO SEE

<https://www.salto-youth.net/rc/see/resources/>

Guidelines on residence permits procedures for volunteers being hosted in the countries of Western Balkans

SALTO-YOUTH - Guidelines on residence permits procedures for volunteers being hosted in the countries of Western Balkans



This publication is intended for all organizations from the Western Balkans, which are hosting volunteers from EU countries within the framework of the programmes Erasmus+: Youth in Action and European Solidarity Corps, and are as such required to help them through the process of obtaining the residence permits for their stay during their volunteering period.

SALTO-YOUTH

COME_Conflict_Management in EVS projects

Inspirative brochure about conflict management and how to solve conflicts and misunderstandings in volunteering projects.



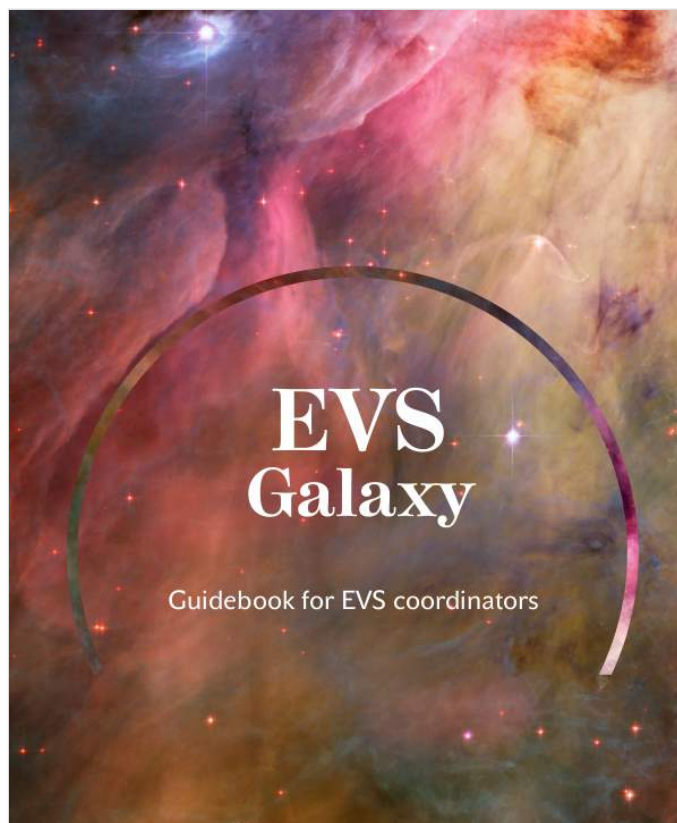
Brozura_COME_Conflict_Management

PDF document

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EVS Galaxy-Guidebook for EVS coordinators

Useful brochure about international volunteering, EVS projects and actors involved in volunteering's project. Inspirative for ESC coordinators and actors involved in ESC projects (outcome of 2 International TC for experienced EVS coordinators organized by ANEV c.z.)



EVS_Galaxy-complete_srpen_2017

PDF document

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Conflict Management and Conflict Transformation

Useful material about Conflict Management and how to solve crisis situation in youth work and volunteering. Outcome of the international project. Published by the Youth and Environment Europe (YEE), Czech Republic.

**CONFLICT
MANAGEMENT &
CONFLICT
TRANSFORMATION**

YEE Handbook | 2010

Conflict_management
PDF document
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Me the Citizen of Europe

Usefull material about European citizenshipo and active participation of youth, published by CZ NA.

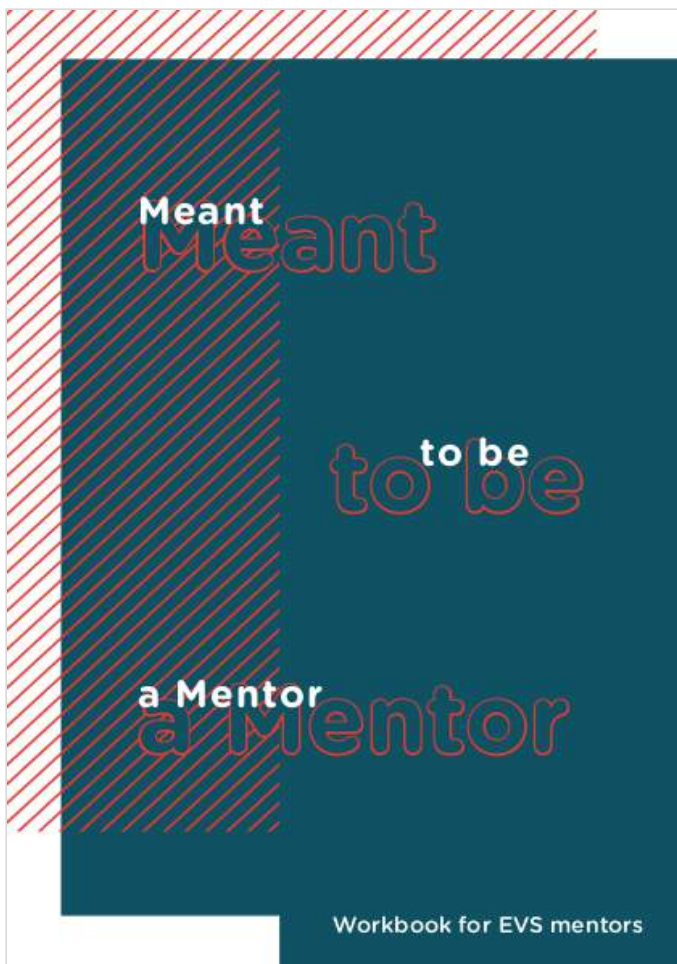
Youth in Action Programme

Me the citizen of Europe
How to deal with European citizenship and European dimension in non-formal education projects

Me_the_citizen_of_EU_web
PDF document
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Meant to be a mentor

Usefull material for mentors, how to support volunteers during the whole project (outcome of international project).Published by the PL NA.



Meant_to_be_a_Mentor_(Workbook_for_EVS_mentors)

PDF document

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| ERASMUS+ | TRAINING COURSE |



SHOW UP! –
BEST PRACTICES
ON
INCREASING
VISIBILITY
OF YOUTH
WORK



BOOKLET%20-%20Show%20Up%20-%20Increasing%20Visibility%20of%20Youth%20Work.pdf
PDF document
WWW.SALTO-YOUTH.NET

Photos of the event

**Here are the photos I took of our event.
Feel free to contribute also yours :-)**

Meeting of volunteering orgs
KO and AL 2019

51 new photos added to shared
album

GOOGLE PHOTOS



**Show up! Increase visibility of Youth
Work**