

Multicultural Urban Solutions Training Course
21 May – 26 May, Konstancin-Jeziorna, Poland

SALTO-YOUTH
INCLUSION
RESOURCE CENTRE



Education and Culture

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Education and Culture



EVALUATION QUESTIONNAIRE

The last day of the "Multicultural Urban Solutions Training Course", participants were asked to evaluate how they assess their knowledge, skills and attitudes in relation to the social challenges and youth work in multicultural (sub) urban areas, before the training course and at the end of the training course.

19 participants out of 19 participants filled out "pre & post" evaluation questionnaire.

Scale used:

0 - no/very few/poor

5 - yes/detailed/fully/very good

On the diagrams:

X = score 1- 6 (0-5) given by the participants,

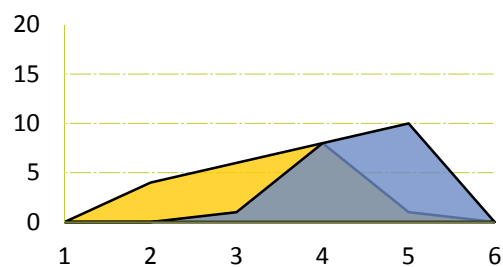
Y = the number of participants who marked that score

Yellow colour - is the score participants gave for their level prior, but after the course

Blue colour - is the score participants gave for their level at the end of the course.

RESULTS

1. How good is your knowledge about the main challenges for young people in multicultural (sub) urban areas?



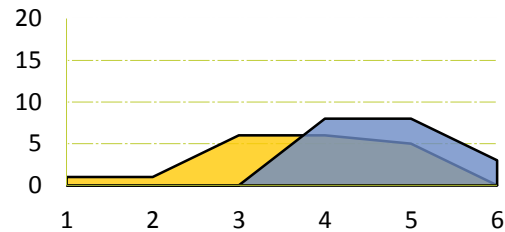
Average before: 3,32

Average after: 4,47

Average change: 1,16

Evaluation shows that the level of knowledge before the Training Course was already high, a knowledge that according to the participants increased during the training.

2. How good is your knowledge about the role of youth work in inclusion of young people living in the (sub) urban areas into different activities?



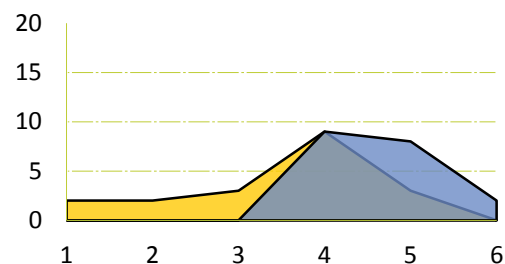
Average before: 3,68

Average after: 4,74

Average change: 1,05

With 19 participants from 15 different countries more or less already working with young people we could expect the level of knowledge to be high. But still according to the participants evaluation forms this knowledge as well increased during the training course.

3. How good is your knowledge and skills in managing diversity in youth work in (sub) urban areas?



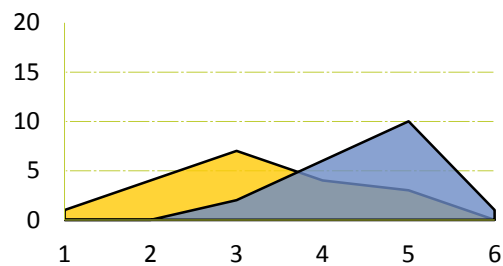
Average before: 3,47

Average after: 4,63

Average change: 1,16

The diversity and different backgrounds within the group was very wide, some participants already working in suburban areas and some looking for tools to reach the target group.

4. How familiar are you with the practical ideas and tools to work with multicultural groups of young people in (sub) urban areas?



Average before: 3,21

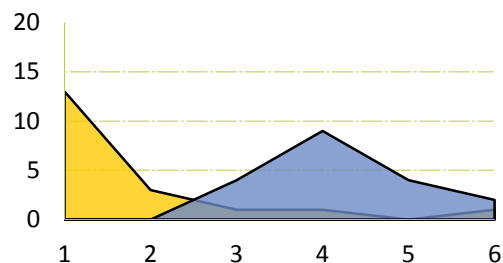
Average after: 4,53

Average change: 1,32

According to participants many of them was already familiar with different tools and methods but during training still their knowledge increased and many enjoyed the moment to share with colleagues while making new friends and contacts.

"I met some experienced people who shared their experience with us, there were some participants with little knowledge of YiA programs or of projects itself but we all helped/thought each other and enjoyed during TC"

5. How familiar are you with the local reality in Warsaw and their local good practices?



Average before: 1,68

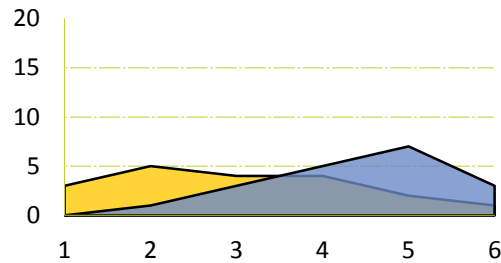
Average after: 4,21

Average change: 2,53

Participants stated that their prior knowledge of the local reality in Warsaw and Konstancin-Jeziorna was generally very low, but thanks to field and study visits this changed over the training, the visits to the local reality was also one of the most appreciated stops in the program according to the practical evaluation we had the last day of the training course.

Quote from a participant: *"I hadn't known the participants, Warsaw and the solutions for the problems of youth in suburban areas. But I feel myself well equipped."*

6. How good is your knowledge and skills in using social media in youth work?



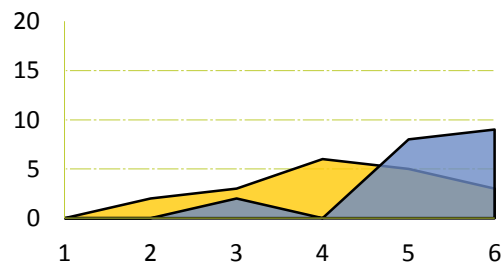
Average before: 3,00

Average after: 4,42

Average change: 1,42

The result speaks for itself, to quote a participant: *"I really LOVED the social media team. Thanks to them now I really feel totally comfortable in using them as a tool in youth work"*

7. How motivated are you to develop future youth work initiatives in multicultural (sub) urban areas?



Average before: 4,21

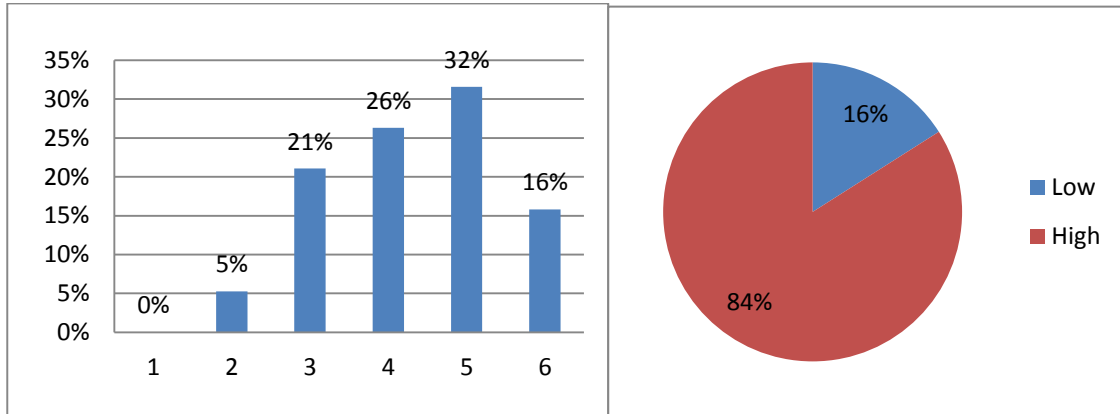
Average after: 5,26

Average change: 1,05

The social media platform on the internet that was created for this TC is still bustling with ideas and project proposals, and for many participants it also brought a lot of ideas back home to their realities where the actual work begins.

"My knowledge and interest in managing diversity or inclusion of young people living in (sub) urban areas was weak, but after this activity my thoughts and ideas changed completely."

In general, was Multicultural Urban Solutions TC successful for you?



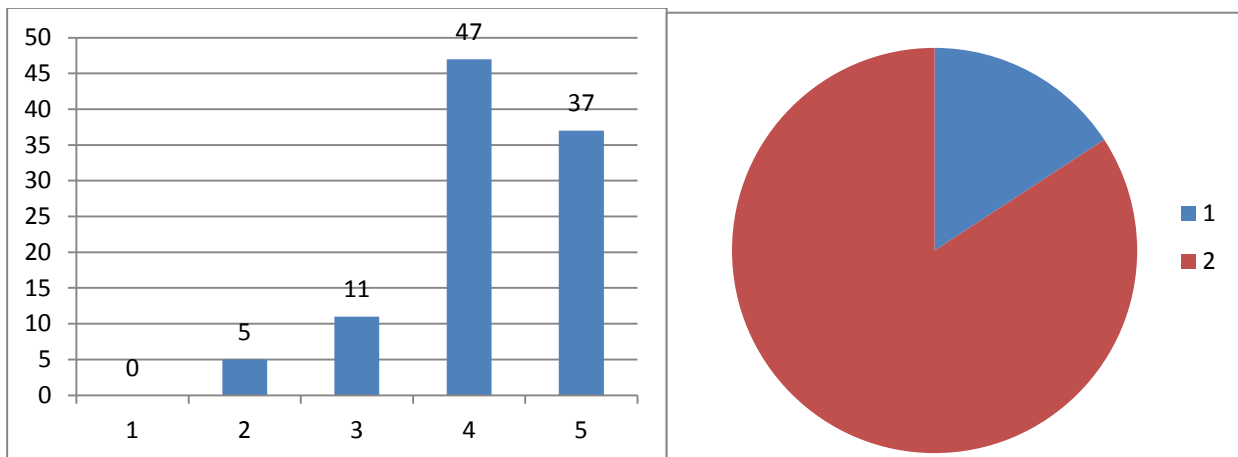
*The alternative in the questioner was 0-5.

In the opinion of the participants, "TC Must" was a **success** – that is at least what 84 % of the participants put in their evaluation forms. Quotes from participants: *"MUST TC was really successful for me; I had new ideas which I never heard before so it was big chances for me make projects in my country."*

"I was expecting to have more potential partners, I got some ideas which I expect to make them real, I learned a lot group practice in Warsaw"

Space for sharing

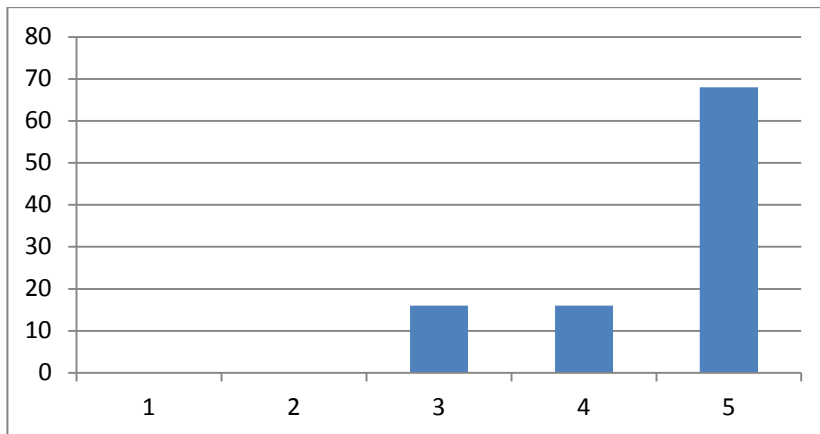
84% of respondents said they **had all the time space to share their experiences** with other participants during the seminar.



"There is always the need to know more and improve skills but this is to be done continuously after we ´re back home"

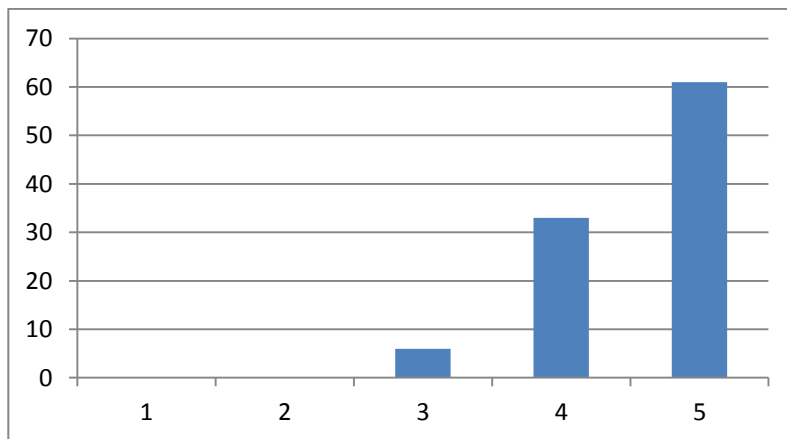
Learning from others

84% learned from other participants during the seminar.



Organisation of the seminar

The facilitators and staff got major big ups from the participants, as a large majority of participants (94%) gave top marks to the organisers.



"The organisation was great, I had a chance to meet with awesome people. The weather and location could have been better since Konstancin is not very multicultural area but still it is not so bad."

"Great service, good venue, amazingly easy approach with the trainers."

... And some of the most important issues, ideas, and methods that Urban Solutions participants took home:

- ***Field visits**, energizers, small group discussions*
- *Field walk, reflections on youth workers role, experience exchange, **managing diversity***
- *Project Zoom, **the role of quality of content for social media**, the importance of cooperation*
- *Workshop idea, **multicultural issues in general**, useful resources and booklets*
- *How to understand from different culture, **coexist**: live together, to use social media for reaching my own.*
- ***I agree – I don't agree**, visit in Konstancin, Introvision, field visits*
- *Using social media*
- *Humour project, Etnoliga, Warsaw reality, **YiA**, EU knowledgement*
- *Field walk, **reflections on youth workers role**, experience exchange, managing diversity*
- *More thought around subject matter that I might need to think more about the use of social media, site visit was very impressive, **some new ideas and methods in the group***